



Please ask for Amanda Clayton
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The Chair and Members of Enterprise
and Wellbeing Scrutiny Committee

2 April, 2019

Dear Councillor,

AGENDA SUPPLEMENT

Please see attached the documents for the agenda item(s) listed below for the meeting of the ENTERPRISE AND WELLBEING SCRUTINY COMMITTEE to be held on TUESDAY, 2 APRIL 2019, the agenda for which has already been published.

3. Cabinet Member for Homes and Customers - Homelessness (Pages 3 - 6)

5.00pm

Yours sincerely,

A handwritten signature in black ink, appearing to be "Randy".

Local Government and Regulatory Law Manager and Monitoring Officer

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NIGHT SHELTER STATISTICS WINTER 2018/2019

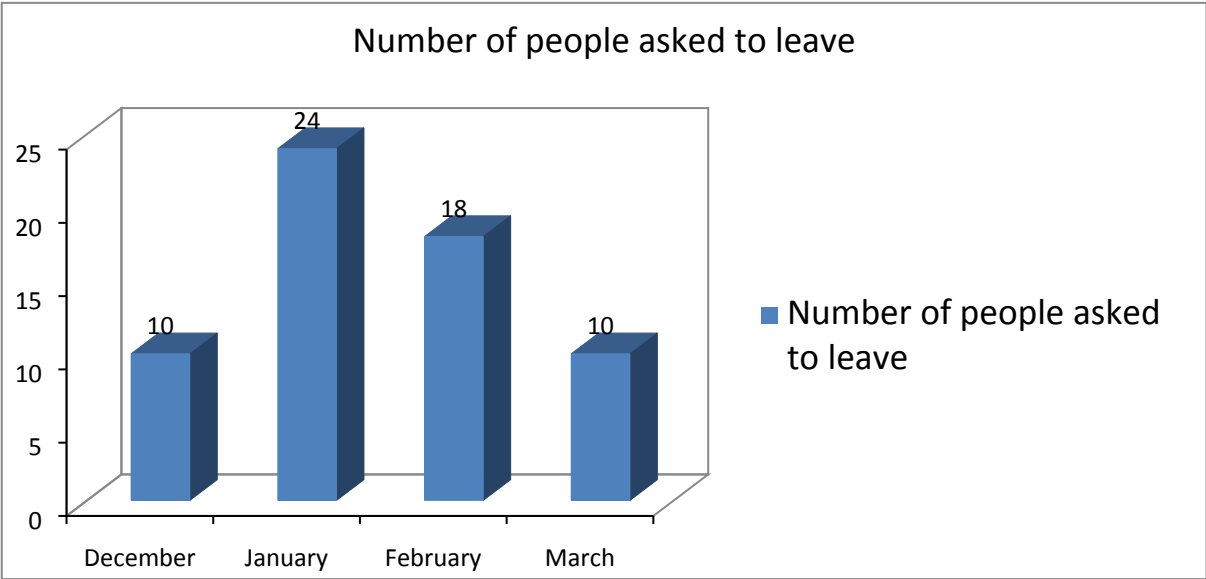
(1st December 2018 – 28th March 2019)

The shelter has been open for 118 nights. The total number of nights it will open for is 121. The maximum capacity is 15.

Total number of guests who have stayed at the shelter	116
Highest number of guests to arrive on one night	18
Lowest number to arrive on one night (first night)	1
Average number of guests arriving on a night	12
Highest amount of stays for an individual guest	86
Lowest amount of stays for an individual guest	1
Number of guests that have stayed for one night only	43
Average amount of nights stayed	15
Total amount of stays for all guests together	1373



‘Asked To Leave’



Total number of guests asked to leave = 52

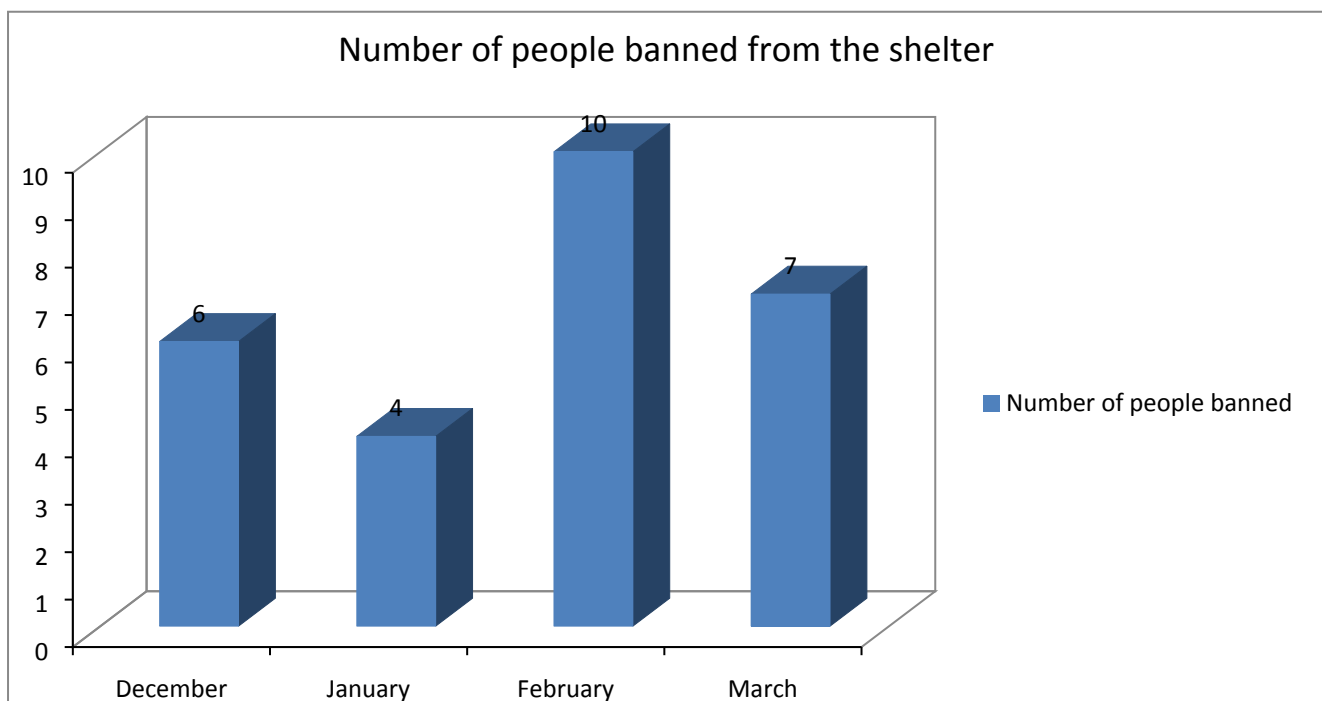
The main reasons for being asked to leave were due to breaking the rules for example;

- Smoking Mamba
- Smoking after 10pm
- Aggressive and threatening behaviour towards staff
- Use of IV drugs

The guests learn to self-manage and the teams are becoming safer and more together. They are building a good rapport with guests, which is easing the need for guests to go against rules.

Bans

Amount of bans put in place so far	27
Amount of permanent bans	1
Amount of indefinite bans	10
Amount of one/three night bans	16



There is a stepped rule break system - warnings, asked to leave, one night ban, three night ban, indefinite ban with a meeting to see Phil at Pathways to discuss behaviour and possibility of re-accessing the shelter.

Venues

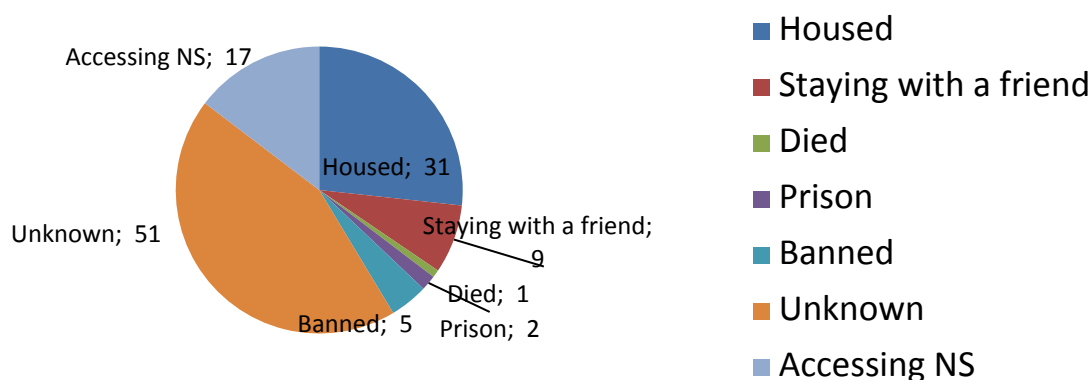
Number of venues	7
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Staff

Careline is used as a non-emergency support line. There are 2-5 volunteers on a morning, to support night staff. There is a coordinator/s for each venue. There is a management/steering group.

Number of volunteers on board for the duration of the shelter	175
Number of volunteers in an evening	6-14
Number of employed staff over night	2

Outcomes



These are approximate figures.

Note; of the unknown results, these could have new situations as they are no longer accessing the shelter. Many were one night stays. Can confirm other registered guests whereabouts through Pathways, to create more definite statistic.

NB. The following items are to be examined in more detail as part of the exit strategy and review;

- Those continuing to access the night shelter
- Those with an unknown outcome
- Highest amount of stays for an individual guest
- The number of guests that have stayed for one night only
- Average number of nights stayed
- Total amount of stays for all guests together

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